

Water Resources Service Worker III

Title: Water Resources Service Worker III	FLSA Status: Non-exempt	Supervisory Responsibilities: No
Reports to: Water Resources Crew Supervisor	Department: Public Works Maintenance and Construction	Date Created/Last Evaluated: January 2015
<p>Summary Performs responsible semi-skilled and skilled work in the installation, repair and maintenance of water and sewer lines and appurtenances. May supervise subordinate crew members in the absence of a crew supervisor.</p>		
<p>Qualification Requirements <i>To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.</i></p>		
<p>Minimum Qualifications</p> <ul style="list-style-type: none"> • Graduation from high school or equivalent; • Considerable experience in the installation, maintenance and repair of water and/or sewer lines, operating equipment, and making service connections; • Valid Grade III Wastewater Operator's certificate or Grade B Water Distribution certificate; • Possession of flagger certification from the NC Department of Transportation; • Valid Class B or A Commercial Driver's License with Tanker endorsement and good driving record; • Demonstrable skills equivalent to two years' experience as a Utility Serviceworker II. 		
<p>Knowledge, Skills and Abilities</p> <ul style="list-style-type: none"> • Ability to work regularly and to perform manual and semi-skilled labor for extended periods of time, often in unfavorable conditions; • Ability to operate trucks, air hammer, tapping machine and other mechanical equipment, and perform landscaping and asphalt repairs; • Ability to comprehend and respond to a variety of work situations and tasks quickly and appropriately; • Knowledge of common and unusual work situations and problems of the occupational field; • Ability to solve problems and make decisions within scope of responsibility; • Ability to read and interpret documents including safety rules, operations manual, written directions, and prepare simple reports; • Ability to oversee and supervise subordinate workers in the absence of a Utility Crew Supervisor; • Ability to establish and maintain effective working relationships with associates, subordinates, management and the general public. • Ability to contribute to a welcoming and inclusive workplace through positive contributions, supporting a culture of respect, and valuing the differences and efforts of all team members. 		
<p>Supervisory Responsibilities May assign and inspect work of subordinates in the absence of a Utility Crew Supervisor.</p>		
<p>Essential Functions</p> <ul style="list-style-type: none"> • Install, maintain and repair water and sewer lines, valves, hydrants and related facilities; • Make service connection, test, replace and read water meters; • Test, repair, rebuild and interchange meters; • Rebuild manholes and repair leaks; • Verify readings, read industrial meters; • Respond to customer complaints and inquiries. 		
<p>Physical Demands This is heavy work requiring the employee to exert up to 120 pounds to move objects. Work requires climbing, kneeling, crouching, walking over uneven surfaces, reaching with the arms in any direction. Using the hands and fingers to connect fittings. Worker must grip with a force of up to 100 pounds for shoveling, hammering, fitting pipes. Work requires ability to operate mower, trimmer, axe, shovel, chain-saw, and swing axe while standing or bent forward on uneven ground and inclines. Visual acuity is required for depth perception, night vision, inspection of small parts and/or defects, operating motor vehicles or equipment and for determining the accuracy and thoroughness of work. Hearing is required to receive detailed information and to make fine distinctions in sound.</p>		
<p>Work Environment The worker is subject to outside environmental conditions including extremes of heat and cold as well as sleet, snow, ice, rain, and wind. Worker is exposed to hazards including proximity to moving mechanical parts moving traffic.</p>		
<p>Special Requirements This position is subject to on-call rotation within the department and response to emergency situations which may require the individual to work long hours possibly in adverse weather conditions. Must complete confined space and trenching training within 6 months of hire. Current First Aid and CPR certification preferred. The worker is subject to OSHA final regulations on Bloodborne Pathogens and may be required to wear specialized personal protective equipment. This position may be subject to drug and alcohol testing under the Federal Motor Carriers Safety Act and may be considered safety sensitive as defined by the Drug and Alcohol Free Workplace Policy. Worker is subject to WorkFit and PreWork policies and screening.</p>		

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of the position. All employees may have other duties assigned at any time.

** U.S. DOL, The revised handbook for analyzing jobs (Washington, D.C.): U.S. Government Printing Office, 1991.*
